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Digital Implementation & Support Specialist

The Role:

Here within the @one Alliance we are a totally collaborative organisation made up of our seven partner companies (Anglian Water, Balfour Beatty, Barhale, MMB, MWH Treatment, Skanska and SWECO) and our extended supply chain, delivering over half of Anglian Water's capital investment programme.

We are heading into our latest Asset Management Period, known as AMP 7 and this will see us deliver a £2bn programme of work over the next five years. Are you ready to join us as we gear up to deliver the most exciting and innovative AMP we have ever seen.

Our ability to ensure maximum efficiencies are gained and full compliance with Anglian Water governance procedure is achieved will come under greater scrutiny as we look to meet our ambitious objectives for AMP7. To help us achieve commercial excellence across a range of programmes of work, we are looking for a Digital Implementation & Support Specialist to join the team.

What will you be doing as our new Digital Implementation & Support Specialist?

As our new Digital Implementation & Support Specialist, not only will you be implementing new platforms or processes, you'll support our end users ensuring that they get the best outputs from the system and manage system issues whilst removing manual interventions where possible.

Working as part of the Digital team, you'll help directly shape the evolving digital strategy ensuring that the @one alliance achieves its efficiency targets through digital transformations and remains an industry leading collaborative alliance.

Key Responsibilities:

- Successfully implement new digital platforms and new functionality within existing systems ensuring that stakeholders are engaged and processes are documented and supplemented by training
- Assess existing, unused functionality of current platforms and where appropriate implement
- Provide a proactive and approachable digital support service for our diverse user base including @one, partners, supply chain and Anglian Water
- Assess how business processes can be altered to work in harmony with the system's functionality

Person Specification:

To be considered for this Alliance critical role:

- To join the team on this exciting journey, you'll have strong SaaS products implementation experience and a proven track record of the management and support of business systems.
- Able to exploit software solutions to improve business efficiency, you'll be able to demonstrate your strong system Knowledge and configuration skills to complement your excellent end-user and customer service skills.
- Exposure and experience of BIM 360

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Benefits:

As well as offering a competitive salary, remuneration for this role includes flexible benefits, which provides a range of guaranteed benefits including but not limited to:

- Company car/car allowance
- 5% Company pension contribution
- Life Assurance at 2 x notional salary
- Single persons private medical cover
- Permanent Health Cover

In addition you may be eligible for entry into the Company's non-contractual bonus scheme, based upon, among other things, the performance of the employee and of the business unit and/or Company.

About Barhale:

Barhale is one of the largest privately owned civil engineering and infrastructure specialists with 40 years' experience working UK-wide across the water, transport, built environment and energy sectors. Founded by our Chairman, Dennis Curran in 1980, the group was originally set up as a specialist tunnelling contractor. Whilst we retain our tunnelling roots, repeated success in several sectors of the construction industry has enabled us to expand our skill set and become one of the largest privately owned infrastructure specialists in the UK.

What we do

We provide design, construction and maintenance services to the following sectors;

- Water
- Transport
- Energy
- Built Environment

We also possess a range of specialist skills to support our civil engineering and infrastructure activities including

- Tunnelling
- MEICA capabilities
- In-house design
- A steel-fabrication and supply subsidiary (BCS Group)

Who we are

Barhale operate as a tier 1 partner for blue chip, regulated and private clients. We work as part of large frameworks, joint ventures and alliances, as well as on individual projects developing long-standing relationships based on Trust, Integrity and Pride.

Our People

We employ a direct workforce of over 800 employees nationwide. We recognise that our business is only as good as the people we employ, which is why we value them so highly and invest in regular training and development, utilising our dedicated training facility in Walsall.

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How to apply:

Please send your current CV and covering email outlining your suitability for the role to Careers@barhale.co.uk

We are an equal opportunities employer. We are determined that no job applicant or employee receives less favourable treatment on the grounds of sex, pregnancy or maternity, gender re-assignment, sexual orientation, religion or belief, marriage or civil partnership, age, race or disability. All information will remain confidential to Barhale and will be handled in accordance with the requirements of the Data Protection Act.

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